



International Critical Incident Stress Foundation, Inc.

WORKPLACE VIOLENCE

Violence in the workplace is a serious health and safety issue. This course will provide an overview of current thinking and best practices in workplace violence prevention, response, and recovery. The focus will be on designing a proactive approach as well as a comprehensive response plan to meet the needs of organizations at risk. An interactive format, with group exercises and scenarios will be used to enhance the application of the material to simulated events. We will review actual workplace violence case studies, taking a “lessons learned” approach. Participants will be asked to bring their experience, questions, and specific workplace violence concerns to the training to enhance the practical value of the course. This course will benefit crisis responders as well as any business, employee or management group interested in successful strategies in dealing with workplace violence.

Program Highlights:

- *Workplace Violence Defined
- *Categories and Types of Workplace Violence
- *Prevention Strategies
- *Threat Assessment
- *Response Strategies
- *Recovery Issues
- *Challenging Situations
- *Healthy Workplace Characteristics

Successful completion of the Approved Instructor Candidate Program will allow you to teach this curriculum to others. Continuing education will be required to maintain your instructor status.



Prerequisites for Workplace Violence Approved Instructor Candidate Program:

- *Completion of the following ICISF courses as taught by an ICISF Approved Instructor.
 - Copies of certificates of completion must accompany the candidate's application
 - Individual Crisis Intervention and Peer Support
 - Group Crisis Intervention
 - Advanced Group Crisis Intervention
 - Workplace Violence

- *Current ICISF Approved Instructor in good standing for:
 - Group Crisis Intervention OR Assisting Individuals in Crisis (formerly known as Individual Crisis Intervention and Peer Support).

- *Active membership on an ICISF registered CISM team or participation on a crisis support team.

- *Current ICISF individual or team membership.

- *A copy of a current CV or resume.

- *Letter of recommendation/endorsement from a local, state or regional CISM team or agency/ institution dated within three months of application due date

- *Letter of recommendation/endorsement from a local, state or regional CISM coordinator or clinical director dated within three months of application due date

- *At least one of the letters of recommendation/endorsement must attest to the instructor candidate's teaching ability. If neither of the aforementioned letters can do so, a third letter must be submitted.

- *Completed online registration with \$50.00 USD application fee.

- *A brief statement describing:
 - Workplace crisis intervention / Workplace violence experience
 - Instructional experience
 - Reasons for applying for ICISF Approved Instructor status
 - Plan for providing approved ICISF courses

- *Completion of the CCISM Certification of Knowledge Exam. <https://cismcertifications.org>

- *Optional "CISM: A Practical Review" can be purchased here <https://cismbookstore.com>